

## The Napa River Difference

Building a sustainable safety and risk management culture is a team effort. This is why the risk services professionals at Napa River Insurance Services, Inc. seek to develop long lasting relationships with our clients. Our goal is to become your partner in Risk Management and Compliance Solutions.

Understanding the risk management challenges within the Commercial Transportation industry is just part of the equation. The second part involves working closely with clients, as a partner, to truly understand the specific challenges faced and the overall cost of risk. Napa River's risk services professionals take a multi-faceted approach that considers all aspects of a client's operation as well as a complicated regulatory environment. We utilize the principals of reducing the overall cost of risk through proactive measures. Once we identify the factors that drive risk costs, we then formulate solutions that best utilize company resources to maximize positive results.

Our professionals are committed to working with you along every step of the way to measure results and help you adapt to ever-changing conditions.

### A Robust Risk Management Center Just at Your Fingertips

Our new Risk Management Center, powered by Succeed®, is a learning, risk management platform that offers is a comprehensive online resource that provides a wealth of information and effective tools pertaining to occupational health and safety. The Risk Management Library provides instant access to over 2000 risk management and safety resources. A robust HR & Benefits library along with powerful risk management analytical tools are also available.

### Proactive Services to Help Meet Safety Goals

Prevention is key. Our objectives are to help identify and avoid problems before they happen, improve driver retention and build a risk management culture that minimizes the overall cost of risk, which ultimately protects your capital and boosts your bottom line. Our broad array of services includes:

- Safety, Compliance and Risk Management Assessments and Consulting
- Driver Recruiting Improvement Strategies
- Driver Care Frontline Staff Training
- Driver Retention Programs
- Evaluation and Design of Safety Incentive/Award Programs
- Loss Experience and Cost of Risk Analysis
- DOT Audit Preparatory Evaluation
- Ongoing Remedial Driver Training Design and Implementation
- Design and Implementation of Entry Level Driver Training Programs

#### Contact

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