

## The Napa River Difference

By providing a unique blend of expertise and technology, our team provides cost-effective, customized service to help successfully manage claims and proactively address risk. That is why CFOs, risk managers and insurance professionals look to us when they need skilled claims and risk specialists.

Simply put, **our strength is in our people.**

### Who We Are

Napa River Insurance Services, Inc. is a premier provider of claims and risk management services for clients in niche markets. As a licensed third-party administrator launched specifically for healthcare providers, we offer clients a fully-integrated, web-based claims system with access to online reporting tools and a specialized team comprised of well-known, experienced risk management and claims professionals.

## RiskSight®

**RiskSight** is our unique comprehensive claim and risk management tool. This tool streamlines the current claim process and provides clients the ability to customize reports to identify and mitigate the factors that drive their losses, including loss location, practice group, or area of specialty.

### Claim Management

- Single source for claim, expense and litigation management
- Legal monitoring and bill review
- Manage claims within SIR
- Monitor erosion of SIR with online, real-time access to payments
- CMS/ISO/child support lien reporting
- Customizable reporting tool exportable to MS Office Suite

### Risk Management

- Access to our customized platform, the Risk Management Center powered by Succeed®
- On-site risk and safety assessments and adjunct programs
- Managed claims within SIR from start to finish
- Support for the development of policies and procedures (P&P) and identifying P&P “disconnects”
- Risk consultants provide research support for client ventures in developing new service lines
- Access to live monthly webinars and *Risk in Sight* newsletter

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